Review of the 2028 Home and Community-Based Services (HCBS) Quality Measure Set Review Workgroup

October 16, 2024



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Welcome, Introduction, and Workgroup Objectives



Meeting Objectives

- Introduce the 2028 Home and Community-Based Services (HCBS)
 Quality Measure Set Workgroup.
- Describe the charge, timeline, and vision for the HCBS Quality Measure Set biennial review.
- Discuss the public call for measures process and results.
- Identify next steps for measure review and voting.
- Provide opportunity for questions.



Mathematica HCBS Quality Measure Set Review Team

- Asmaa Albaroudi, Researcher
- Kanchana Bhat, Director Advisory Services
- Rosemary Borck, Project Director
- Deb Haimowitz, Research Associate
- Denesha Lafontant, Research Associate
- Patricia Rowan, Principal Researcher
- Kathleen Shea, Senior Researcher



2028 HCBS Quality Measure Set Review Workgroup

Name	Organizational Affiliation
Co-Chair: Laney Bruner-Canhoto, PhD Nominated by MassHealth Executive Office of Health and Human Services	Massachusetts Department of Developmental Services
Co-Chair: ShaRhonda Sly, MSW	Ohio Department of Medicaid
Joseph Caldwell, PhD	Brandeis University Lurie Institute for Disability Policy
Eric Carlson, JD	Justice in Aging
Lorin Chevalier Nominated by TEAM Public Choices	TEAM Public Choices
Carolyn Foster, MD Nominated by American Academy of Pediatrics	Northwestern University Ann & Robert H. Lurie Children's Hospital of Chicago
Tara Giberga, MBA, CPHQ Nominated by Pennsylvania Department of Human Services	Pennsylvania Department of Human Services, Office of Developmental Programs
Dennis Heaphy, DMin, MPH, MEd, MDiv	Disability Policy Consortium
Sarah Hoerle, MSW	Colorado Department of Health Care Policy and Financing
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Misty Jenkins, MA Nominated by Mississippi Division of Medicaid	Mississippi Division of Medicaid
Raina Josberger, MS	New York State Department of Health



2028 HCBS Quality Measure Set Review Workgroup (continued)

Name	Organizational Affiliation
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Cathy Lerza	Kentucky Division of Developmental and Intellectual Disabilities
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Delandran Pillay, MPA	California Department of Health Care Services
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Brent Watkins, MBA	Oregon Department of Human Services, Office of Developmental Disabilities Services
Amanda Yanez, MPA	Division of TennCare – LTSS (Tennessee)

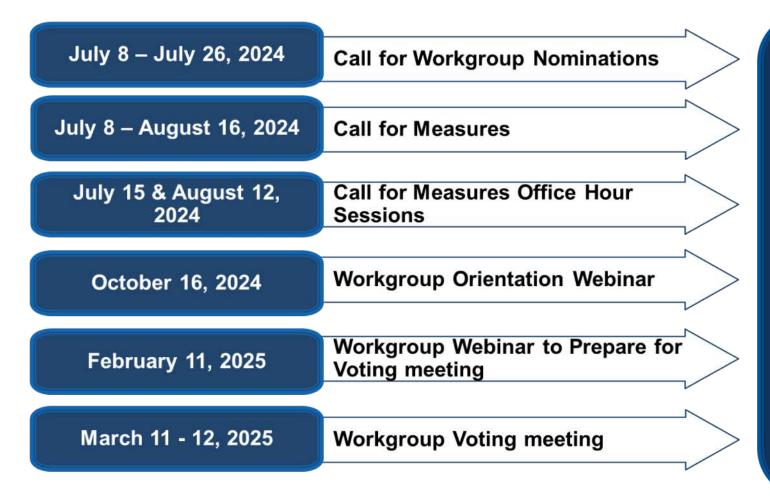


Disclosure of Interest

- All Workgroup members are required to submit a Disclosure of Interest form.
 - Mathematica requires that Workgroup participants disclose any interests, relationships, or circumstances over the past 4 years that could give rise to a potential conflict of interest or the appearance of a conflict of interest related to the current HCBS Quality Measure Set measures or measures reviewed during the Workgroup process.
- Members deemed to have an interest in a measure recommended for consideration will be recused from voting on that measure.
- During the voting meeting, members will be asked to disclose any interests, though such disclosure may not indicate that a conflict exists.



2028 HCBS Quality Measure Set Review Milestones



- December 2025:
 CMS releases
 proposed 2028
 HCBS Quality
 Measure Set in
 Federal Register
 for Public
 Comment
- No later than
 December 31,
 2026: CMS posts
 final 2028 HCBS
 Quality Measure
 Set in Federal
 Register

All webinars and Workgroup meetings will be held virtually and are open to the public.



Background and Purpose of the HCBS Quality Measure Set Review Workgroup



Background: The HCBS Quality Measure Set

- Medicaid HCBS provide individuals who need help with everyday activities the opportunity to receive services in their homes and communities as opposed to institutional settings.
- In 2022, the Centers for Medicare & Medicaid Services (CMS) released the first official version of the HCBS Quality Measure Set for voluntary use.
- The HCBS Quality Measure Set is a set of nationally standardized quality measures for Medicaid-covered HCBS that:
 - Promotes common and consistent use of nationally standardized measures within and across states.
 - Creates opportunities for CMS and states to have comparative quality data on HCBS programs.
 - Drives improvement in quality of care and outcomes for people receiving HCBS.
 - Supports states' efforts to promote equity in their HCBS programs.



Purpose of the HCBS Quality Measure Set Review

- Implementing an effective quality measures reporting program includes periodically reassessing the measures.
 - Changes in regulatory guidance or experience with reporting and performance rates may warrant modifying the measure set.
- The <u>Ensuring Access to Medicaid Services</u> final rule requires states to report on the HCBS Quality Measure Set every other year and describes the process for updating and maintaining the measure set.
- Mathematica is supporting CMS by establishing and convening an independent HCBS Quality Measure Set Review Workgroup.
 - The Workgroup will review and identify gap areas in the current HCBS Quality
 Measure Set and recommend changes for improvement.



Role of the Workgroup in Strengthening the 2028 HCBS Quality Measure Set

- The biennial Workgroup process is designed to identify gaps in the existing HCBS Quality Measure Set and recommend changes to strengthen and refine the HCBS Quality Measure Set.
- The Workgroup discussion must first determine whether a measure is feasible for state Medicaid HCBS program reporting and that it strikes an appropriate balance between the desirability and viability of measures from the perspective of state-level quality measurement and improvement.



Overview of the 2024 HCBS Quality Measure Set

- CMS published an updated 2024 HCBS Quality Measure Set on April 11, 2024, that includes 65 nationally standardized quality measures for Medicaid-funded HCBS.
 - CMS also released a CMCS Informational Bulletin (CIB) that requires states and territories with Money Follows the Person (MFP) Demonstration grants to report on a subset of mandatory measures from the HCBS Quality Measure Set beginning in the fall of 2026.
- The HCBS Quality Measure Set includes the following experience of care (EOC) surveys to assess the EOC of all the major population groups receiving Medicaid-covered HCBS:
 - HCBS Consumer Assessment of Healthcare Providers and Systems (CAHPS®);
 - National Core Indicators®-Intellectual and Developmental Disabilities (NCI®-IDD);
 - National Core Indicators-Aging and Disability (NCI-AD)™; and
 - Personal Outcome Measures (POM).

Source: CIB - HCBS Quality Measure Set Reporting Requirements for MFP Demonstration Grant Recipients



2024 HCBS Quality Measure Set

			Data Source/Data
CBE#	Measure Steward	Measure Name	Collection Method
2967	CMS	HCBS CAHPS: Choosing the services that matter to you (Q 56, 57)	Survey
2967	CMS	HCBS CAHPS: Community Inclusion and Empowerment Composite Measure (Q 75, 77, 78, 79, 80, 81)	Survey
2967	CMS	HCBS CAHPS: Personal Safety & Respect Composite Measure (Q 64, 65, 68)	Survey
2967	CMS	HCBS CAHPS: Physical Safety Single-Item Measure (Q 71)	Survey
2967	CMS	HCBS CAHPS: Staff Are Reliable and Helpful Composite Measure (Q 13, 14, 15, 19, 37, 38)	Survey
2967	CMS	HCBS CAHPS: Staff Listen and Communicate Well Composite Measure (Q 28, 29, 30, 31, 32, 33, 41, 42, 43, 44,	Survey
		45)	
2967	CMS	HCBS CAHPS: Transportation to Medical Appointments Composite Measure (Q 59, 61, 62)	Survey
2967	CMS	HCBS CAHPS: Unmet Needs Single-Item Measures (Q 18, 22, 25, 27, 40)	Survey
3593	CMS	FASI-1: Identification of Person-Centered Priorities	Case Management Record
3594	CMS	FASI-2: Documentation of a Person-Centered Service Plan	Case Management Record
NA	CMS	HCBS-10: Self-direction of services and supports among Medicaid beneficiaries receiving LTSS through managed	Case Management Record
		care organizations	
NA	CMS	MLTSS-1 and FFS LTSS-1: Comprehensive Assessment and Update	Case Management Record
NA	CMS	MLTSS-2 and FFS LTSS-2: Comprehensive Person-Centered Plan and Update	Case Management Record
NA	CMS	MLTSS-3 and FFS LTSS-3: Shared Person-Centered Plan with Primary Care Provider	Case Management Record
NA	CMS	MLTSS-4 and FFS LTSS-4: Reassessment and Person-Centered Plan Update after Inpatient Discharge	Case Management Record
NA	CMS	MLTSS-5: Screening, Risk Assessment, and Plan of Care to Prevent Future Falls	Case Management Record
NA	CMS	MLTSS-6 and FFS LTSS-6: Admission to a Facility from the Community	Administrative
3457	CMS	MLTSS-7 and FFS LTSS-7: Minimizing Facility Length of Stay	Administrative
NA	CMS	MLTSS-8 and FFS LTSS-8: Successful Transition after Long-Term Facility Stay	Administrative
NA	NCQA	MLTSS: Plan All-Cause Readmission (HEDIS)	Administrative

CBE = consensus-based entity; CMS = Centers for Medicare & Medicaid Services; FASI = Functional Assessment Standardized Items; FFS = fee-for-service; HCBS = Home and Community-Based Services; HCBS CAHPS = HCBS Consumer Assessment of Healthcare Providers and Systems; HEDIS = Healthcare Effectiveness Data and Information Set; MLTSS = Managed Long-Term Services and Supports; NA = Not endorsed by CBE; NCQA = National Committee for Quality Assurance.



2024 HCBS Quality Measure Set (continued 1)

CBE#	Measure Steward	Measure Name	Data Source/Data Collection Method
NA	ADvancing States, HSRI	NCI-AD: Percentage of non-English speaking participants who receive information about their services in the	Survey
		language they prefer	
NA	ADvancing States, HSRI	NCI-AD: Percentage of people in group settings who have enough privacy where they live	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who are able to see or talk to their friends and family when they want to	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who are as active in their community as they would like to be	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who are ever worried for the security of their personal belongings	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who can choose or change their support staff	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who can choose or change what kind of services they get	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who can choose or change when and how often they get their services	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who feel safe around their support staff	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who had adequate follow-up after being discharged from a hospital or	Survey
		rehabilitation/nursing facility	
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who had somebody talk or work with them to reduce their risk of falling or being	Survey
		unstable	
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who have transportation to get to medical appointments when they need to	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who have transportation when they want to do things outside of their home	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who know how to manage their chronic conditions	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people whose money was taken or used without their permission in the last 12 months	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people whose service plan reflects their preferences and choices	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people whose support staff do things the way they want them done	Survey
NA	ADvancing States, HSRI	NCI-AD: Percentage of people whose support staff show up and leave when they are supposed to	Survey
3622	NASDDDS, HSRI	NCI-IDD CC-3: Can Stay Home When Others Leave (The proportion of people who live with others who report they	Survey
		can stay home if they choose when others in their house/home go somewhere)	

CBE = consensus-based entity; CC = Choice and Control; HSRI = Human Services Research Institute; MLTSS = Managed Long-Term Services and Supports; NA = Not endorsed by CBE; NASDDDS = National Association of State Directors of Developmental Disability Services; NCI-AD = National Core Indicators-Aging and Disabilities; NCI-IDD = National Core Indicators-Intellectual and Developmental Disabilities.



2024 HCBS Quality Measure Set (continued 2)

			Data Source/Data
CBE#	Measure Steward	Measure Name	Collection Method
3622	NASDDDS, HSRI	NCI-IDD CC-4: Life Decision Composite Measure (The proportion of people who report making choices (independently	Survey
		or with help) in life decisions)	
3622	NASDDDS, HSRI	NCI-IDD CI-1: Social Connectedness (The proportion of people who report that they do not feel lonely)	Survey
3622	NASDDDS, HSRI	NCI-IDD CI-3: Transportation Availability Scale (The proportion of people who report adequate transportation)	Survey
3622	NASDDDS, HSRI	NCI-IDD HLR-1: Respect for Personal Space Scale (The proportion of people who report that their personal space is	Survey
		respected in the home)	
3622	NASDDDS, HSRI	NCI-IDD PCP-2: Person-Centered Goals (The proportion of people who report their service plan includes things that are	Survey
		important to them)	
3622	NASDDDS, HSRI	NCI-IDD PCP-5: Satisfaction with Community Inclusion Scale (The proportion of people who report satisfaction with the	Survey
		level of participation in community inclusion activities)	
NA	NASDDDS, HSRI	NCI-IDD preventive screening single-item measures: Percentage of people who are reported to have received	Survey
		preventive health screenings within recommended time frames (physical exam, routine dental exam, vision screening,	
		hearing test, mammogram, pap test, colorectal cancer screening)	
NA	NASDDDS, HSRI	NCI-IDD: Percentage of people who report their staff come and leave when they are supposed to	Survey
NA	NASDDDS, HSRI	NCI-IDD: Percentage of people who report that they helped make their service plan	Survey
NA	CQL	POM: People are free from abuse and neglect	Survey
NA	CQL	POM: People choose services	Survey
NA	CQL	POM: People have the best possible health	Survey
NA	CQL	POM: People interact with other members of the community	Survey
NA	CQL	POM: People live in integrated environments	Survey
NA	CQL	POM: People participate in the life of the community	Survey
NA	CQL	POM: People realize personal goals	Survey

CBE = consensus-based entity; CC = Choice and Control; CI = Community Inclusion; CQL = The Council on Quality and Leadership; HLR = Human and Legal Rights; HSRI = Human Services Research Institute; NA = Not endorsed by CBE; NASDDDS = National Association of State Directors of Developmental Disability Services; NCI-IDD = National Core Indicators-Intellectual and Developmental Disabilities; PCP = Person-Centered Planning; POM = Personal Outcome Measures.



CMS Remarks Jennifer Bowdoin Director, Division of Community Systems Transformation



Preparing for the Workgroup Review



Public Call for Measures

- On behalf of CMS, Mathematica issued a public call for measures as part of CMS's process to make updates to the HCBS Quality Measure Set.
- Measures suggested for addition to or removal from the HCBS Quality Measure Set will be considered by CMS in finalizing the 2028 HCBS Quality Measure Set.
 - CMS will update the HCBS Quality Measure Set based on Workgroup recommendations and other sources of input.
 - The draft 2028 HCBS Quality Measure Set will be posted in the Federal Register for public comment before it is finalized.
- To be considered for addition to the 2028 HCBS Quality Measure Set, <u>all</u> measures must meet minimum technical feasibility requirements.



Criteria for Suggesting Measures

- As part of the public call for measures, individuals were asked to consider criteria in three areas when suggesting measures for addition to or removal from the 2028 HCBS Quality Measure Set:
 - Technical Feasibility
 - Actionability and Strategic Priority
 - Other Considerations
- Only measures meeting minimum technical feasibility requirements will be discussed and voted on by the Workgroup at the voting meeting. These include:
 - Having detailed technical specifications, evidence of measure testing or use by state
 Medicaid HCBS programs, and a data source for consistent calculations across states.
- The full list of measure criteria is available in the <u>Supplementary Materials for the Call for Measures</u> on our website.



Results of the Public Call for Measures

- For the 2028 HCBS Quality Measure Set review, members of the public were invited to suggest measures to add to or remove from the HCBS Quality Measure Set.
 - The call for measures was open from July 8 to August 16, 2024.
- Mathematica hosted two office hour sessions during the call for measures period to answer questions about the measure submission process.
 - Monday, July 15, 2024, from 2 3 pm ET.
 - Monday, August 12, 2024, from 2 3 pm ET.
- A total of 44 measures were suggested for addition to or removal from the 2028 HCBS Quality Measure Set.
 - 28 for addition.
 - 16 for removal.



Measures Suggested for Addition

Measure Name	Measure Steward	Data Source
HCBS CAHPS: Supplemental Employment Module (EM 1, 2)	CMS	Survey
Health Plan CAHPS: Health Plan Satisfaction (Q 26)	CMS	Survey
NCI-IDD: The percentage of people reported to be using a self-directed supports option	NASDDDS, HSRI	Survey
NCI-IDD: If you want to change something about your services, do you know who to talk to?	NASDDDS, HSRI	Survey
NCI-IDD: Do staff do things the way you want them to be done?	NASDDDS, HSRI	Survey
NCI-IDD: Are there rules about having friends or visitors in your home? Like times of day they can be over, who can be over, places in the house where they can be?	NASDDDS, HSRI	Survey
Money Follows the Person Quality of Life Survey	CMS, Mathematica	Survey

CMS = Centers for Medicare & Medicaid Services; HCBS CAHPS = Home and Community-Based Services Consumer Assessment of Healthcare Providers and Systems; HSRI = Human Services Research Institute; NASDDDS = National Association of State Directors of Developmental Disabilities Services; NCI-IDD = National Core Indicators-Intellectual and Developmental Disabilities.



Measures Suggested for Addition (continued 1)

Measure Name	Measure Steward	Data Source
NCI-AD: Percentage of people in group settings who are able to choose their roommate	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people in group settings who are able to furnish and decorate their room however they want to	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people in group settings who are able to lock the door to their room	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who have access to mental health services if they want them	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people in group settings who always have access to food	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who can get an appointment to see or talk to their primary care doctor when they need to	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who know whom to contact if they have a complaint about their services	ADvancing States, HSRI	Survey

HSRI = Human Services Research Institute; NCI-AD = National Core Indicators-Aging and Disability.



Measures Suggested for Addition (continued 2)

Measure Name	Measure Steward	Data Source
NCI-AD: Percentage of people who have needed assistive equipment and devices	ADvancing States, HSRI	Survey
RTC/OM: Experiences Seeking Employment	ICI – UMN Twin Cities	Survey
RTC/OM: Experiences Using Transportation	ICI – UMN Twin Cities	Survey
RTC/OM: Feelings of Safety Around Others	ICI – UMN Twin Cities	Survey
RTC/OM: Job Experiences Survey	ICI – UMN Twin Cities	Survey
RTC/OM: Knowledge of Abuse and Neglect and How to Report It	ICI – UMN Twin Cities	Survey
RTC/OM: Meaningful Community Activity	ICI – UMN Twin Cities	Survey

HSRI = Human Services Research Institute; ICI – UMN = Institute on Community Integration - University of Minnesota; NCI-AD = National Core Indicators-Aging and Disability; RTC/OM = Rehabilitation Research and Training Center on HCBS Outcome Measurement.



Measures Suggested for Addition (continued 3)

Measure Name	Measure Steward	Data Source
RTC/OM: Personal Choices and Goals - Self-Determination Index	ICI – UMN Twin Cities	Survey
RTC/OM: Services and Supports - Self-Determination Index	ICI – UMN Twin Cities	Survey
RTC/OM: Social Connectedness	ICI – UMN Twin Cities	Survey
RTC/OM: System Supports Meaningful Consumer Involvement	ICI – UMN Twin Cities	Survey
Person-Centered Outcome Measurement Scale: Goal Identification	NCQA	Case Management Records
Person-Centered Outcome Measurement Scale: Goal Follow-up	NCQA	Case Management Records
Person-Centered Outcome Measurement Scale: Goal Achievement	NCQA	Case Management Records

ICI – UMN = Institute on Community Integration - University of Minnesota; NCQA = National Committee for Quality Assurance; RTC/OM = Rehabilitation Research and Training Center on HCBS Outcome Measurement.



Measures Suggested for Removal

Measure Name	Measure Steward	Data Source
HCBS CAHPS: Staff Listen and Communicate Well – PA or BH Staff (Q 29)	CMS	Survey
HCBS CAHPS: Staff Listen and Communicate Well – Homemakers (Q 42)	CMS	Survey
HCBS CAHPS: Transportation to Medical Appointments Composite Measure (Q 59, 61, 62)	CMS	Survey
FFS LTSS/MLTSS-1: Comprehensive Assessment and Update	CMS	Case Management Record
FFS LTSS/MLTSS-2: Comprehensive Person-Centered Plan and Update	CMS	Case Management Record
FFS LTSS/MLTSS-3: Shared Person-Centered Plan with Primary Care Provider	CMS	Case Management Record
FFS LTSS/MLTSS-7: Minimizing Facility Length of Stay	CMS	Administrative
MLTSS: Plan All-Cause Readmission (HEDIS)	NCQA	Administrative

BH = behavioral health, CMS = Centers for Medicare & Medicaid Services; FFS = fee-for-service; HCBS CAHPS = Home and Community-Based Services Consumer Assessment of Healthcare Providers and Systems; HEDIS = Healthcare Effectiveness Data and Information Set; MLTSS = managed long-term services and supports; NCQA = National Committee for Quality Assurance, PA = personal assistance.



Measures Suggested for Removal (continued 1)

Measure Name	Measure Steward	Data Source
NCI-AD: Percentage of people who are able to see or talk to their friends and family when they want to	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who had adequate follow-up after being discharged from a hospital or rehab/nursing facility	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who are ever worried for the security of their personal belongings	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people with concerns about falling who had someone work with them to reduce risk of falls	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who feel safe around their support staff	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people whose money was taken or used without their permission in the last 12 months	ADvancing States, HSRI	Survey

HSRI = Human Services Research Institute; NCI-AD = National Core Indicators-Aging and Disability.



Measures Suggested for Removal (continued 2)

Measure Name	Measure Steward	Data Source
NCI-AD: Percentage of non-English speaking participants who receive information about their services in the language they prefer	ADvancing States, HSRI	Survey
NCI-AD: Percentage of people who know how to manage their chronic conditions	ADvancing States, HSRI	Survey

HSRI = Human Services Research Institute; NCI-AD = National Core Indicators-Aging and Disability.



Next Steps for Measure Review

- Mathematica is reviewing all measure submissions to assess whether they meet the technical feasibility criteria to be considered by the Workgroup.
- To facilitate the Workgroup's review, Mathematica is:
 - Developing resources, including a Measure Information Sheet for each measure submission;
 - Engaging with measure stewards to discuss technical specifications and feasibility of stratifying measures, as needed; and
 - Collaborating with measure nominators to resolve outstanding questions.
- Measure Information Sheets will be posted publicly before the voting meeting.



Workgroup Voting Meeting

- On March 11 12, 2025, the Workgroup will meet to discuss and vote on each measure suggestion that meets the technical feasibility criteria for consideration.
 - During the discussion, measure stewards will be invited to be present to answer questions about their measures. There will also be opportunities for public comment.
- Following discussion of each measure, the Workgroup will vote on whether to recommend the measure be added to or removed from the HCBS Quality Measure Set.
 - A measure must receive a two-thirds vote to be recommended by the Workgroup.
- CMS will consider the Workgroup's recommendations in drafting the 2028 HCBS Quality Measure Set, which will be posted in the Federal Register for public comment.



Co-Chair Remarks



Workgroup Questions



Opportunity for Public Comment



Next Steps

- Upcoming Workgroup meetings:
 - The meeting to prepare for the Voting meeting will be held February 11, 2025, 1:00–2:00 pm ET.
 - The Voting meeting will be held March 11-12, 2025, 11:00-4:00 PM ET.
 - All meetings will be held virtually and are open to the public.
- Additional information and meeting registration links are available at: https://mathematica.org/features/hcbsqmsreview.
- If you have questions about the 2028 HCBS Quality Measure Set review process, please email the Mathematica HCBS Quality Measure Review Team at: https://doi.org/10.1016/journal.com/.



Thank you for participating!

