Introducing RAPTER®

Knowing what works and establishing an evidence base for your programs and services are crucial to continuing success and sustainability. Determining how to do this is a real barrier for many organizations, which often have complex programs with multiple services and populations that can make evaluation seem like a pipe dream.

A case management system built for evaluation

Evidence is critical. For your program to be successful and sustainable, you need to know what works. But figuring that out can be tricky, especially with complex programs that provide multiple services to diverse populations. What if there was a way to integrate evaluation capability with your day-to-day service provision and case management needs? That’s where RAPTER® can help.

RAPTER® (Random Assignment, Participant Tracking, Enrollment, and Reporting) is a modular system that can support evaluation projects with services that range from group assignment to full-fledged case management with participant and service tracking. RAPTER® is built using a highly secure architecture and cloud-native infrastructure, allowing it to scale to your needs while keeping your data safe.

Our designers and engineers have taken user needs into consideration to ensure that RAPTER® will successfully collect and report consistent, accurate, real-time data that you require. It is ideal for grantees tracking services and fulfilling reporting requirements, researchers evaluating a program’s effectiveness, or agencies funding program evaluations.
What can RAPTER® do for you?

Intake and Enrollment. RAPTER® supports your work from the beginning, as your first encounter and enroll participants. RAPTER® allows users to directly enter client data using the simple-to-use interface or integrate RAPTER® with other systems (such as Excel) to pull in and integrate user information.

Group Assignment. RAPTER® can help you assign participants to different groups, even randomly. A configurable random assignment process is integrated into program enrollment and includes checks for both eligibility and duplication, as well as assignment to multiple groups.

Participant and Service Tracking. How do you keep track of clients, including background information and measures of participation, such as their receipt of services and attendance at workshops? RAPTER® can track a wide range of information, including demographics, contact information, and program data (such as service receipt, referrals, incentives, and attendance). The service tracking module captures data elements related to services that clients receive, providing key information for analysis.

Dashboards and Reporting. Flexible and easy-to-use reporting is essential to monitor service provisions and outcomes, as well as providing summaries to clients or funders. RAPTER® supports you with report templates, data extracts, and data visualizations, as well as the ability to customize other reports.

Security. Conducting evaluations often requires large amounts of data, and your participants and funders expect you to keep that data safe. RAPTER® was built on secure Federal Information Security Management Act (FISMA) Moderate services using the latest best practices in cloud infrastructure. Multi-factor authentication and structured password requirements ensure your data stay secure.

Who can benefit from RAPTER®?

Programs and Service Providers. Whether meeting funding requirements or monitoring the performance of your program, RAPTER® can simplify the process.

Foundations or Grant Providers. Working with a wide range of grantees may be difficult and expensive. RAPTER® can aggregate data and visually report findings to inform your decisions, and then help you monitor their implementation and effects. In addition, RAPTER® can be modified to help with your review of grant applications and funding decisions.

Government Agencies. RAPTER® can be used in a variety of topic areas and environments, such as education, human services, and health, to help you monitor the performance of your programs.

Researchers and Research Organizations. RAPTER® can help you measure the effectiveness of programs by collecting implementation and outcome data.