



# ASPE ISSUE BRIEF

HHS OFFICE OF THE ASSISTANT SECRETARY FOR PLANNING AND EVALUATION  
OFFICE OF BEHAVIORAL HEALTH, DISABILITY, AND AGING POLICY

## MENTAL HEALTH TREATMENT NEED AND TREATMENT SYSTEM CAPACITY

*Analysis of recent national data suggests that the mental health treatment system does not have the capacity to address current rates of treatment need. There are rising numbers of young adults with perceived unmet needs for mental health treatment, high utilization rates for inpatient and residential beds designated for mental health treatment, and low rates of 30-day follow-up after hospitalization for mental illness. This brief discusses these trends in more detail.*

### Trends in Treatment Need and Use

The number of persons with any mental illness and the number with a serious mental illness increased significantly from 2014 to 2018 (9% and 16%, respectively) (Figure 1). These increases were concentrated among adults ages 18-49, as there has been no change in the number of persons with any mental illness or serious mental illness among adults ages 50 or older. The causes of these increases are not well understood.

The use of mental health treatment has also increased during this period, but it has not kept up with the increase in need. Although the number of persons with any mental illness increased 9%, the number of persons who used mental health treatment services increased only 6%. Similarly, although the number of persons with serious mental illness increased 16%, the number of persons who used services increased only 8%. As a result, from 2014 to 2018, the number of persons who reported a perceived unmet need for mental health services increased substantially for persons ages 18-25 and 26-49 (Figure 2).

### Indicators of the Treatment System's Adequacy

In addition to the recent increases in the perceived unmet need for treatment, other recent metrics suggest that the capacity to provide mental health treatment is not sufficient or that there are gaps in the quality of mental health treatment.

From 2014 to 2018, the utilization rate<sup>1</sup> for both residential and inpatient beds designated for mental health treatment increased (Figure 3). In 2018, these rates were 94% and 118%, respectively. A summary of the literature from the United States and

the United Kingdom suggests utilization rates at this high level can have important implications for the quality of care. For example, average utilization rates<sup>2</sup> for psychiatric hospitals greater than 80% may create a more stressful work environment, and utilization rates above 85% are associated with a deterioration in the quality of care (Jones 2013). Higher average utilization rates also increase the likelihood that a hospital may have no availability when a patient has an acute need for care (Jones 2013).

Quality metrics for mental health care are another source of information for assessing the adequacy of the mental health treatment system. Here, we give one example: the rate of follow-up after hospitalization for mental illness, a measure from the Healthcare Effectiveness Data and Information Set. In 2018, 42 states reported this measure to the Centers for Medicaid & Medicare Services (CMS) for their Medicaid and/or CHIP population as part of the Adult Core Set. It is important to follow up after a mental health hospitalization to ensure that the patient's mental health status remains stable or improves after discharge and that any adverse effects of changes in medication are addressed (Kurdyak et al. 2018; Lee et al. 2015). Follow-up care can also prevent relapse and readmissions (Fontanella et al. 2011; Ilgen et al. 2008; Marcus et al. 2017). Despite the importance of follow-up care, the follow-up rates vary substantially across the reporting states (Figure 4). The median across the reporting states was 58.6%. In all but one reporting state, more than one in five hospitalized patients did not receive follow-up treatment within 30 days of hospital discharge. In the majority of states, 30%-50% of hospitalized patients did not receive follow-up treatment, and in ten states, less than 50% received such treatment. Low rates of follow-up care may be attributable to a shortage of outpatient providers, a lack of motivation to obtain care, and barriers to obtaining follow-up care for low income individuals such as lack of transportation or childcare (Becker et al. 2018; Ilgen et al. 2008). Although there are many challenges to ensuring that beneficiaries receive follow-up care, the higher rates of follow-up in some states suggest that improving follow-up rates in other states is feasible.

## Discussion

Overall, this review of recent data found several indicators suggesting that the mental health treatment system does not have the capacity to address current rates of treatment need. Treatment system enhancements are needed to expand access for those with treatment needs who do not receive any treatment and to improve the continuity and quality of care among those currently receiving treatment. Expanding capacity will likely need to include increasing the number of mental health professionals in the workforce but will also likely require innovative approaches to extend the behavioral health workforce capacity, such as telehealth services and mobile applications.

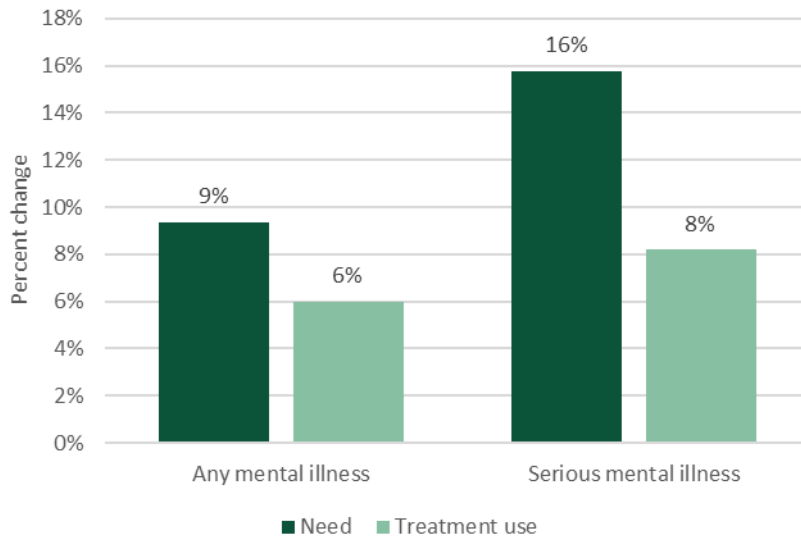
## Endnotes

1. The utilization rates presented in Figure 3 are calculated based on information reported by facilities responding to the National Mental Health Services Survey. The utilization rates for residential and inpatient hospital care are calculated as follows: (a) The numerator is

the sum across reporting facilities of the number of patients receiving the respective type of care on the last working day in March; (b) The denominator is the sum across the same reporting facilities of the number of hospital inpatient beds specifically designated for providing mental health treatment; and (c) The utilization rate is the numerator divided by the denominator.

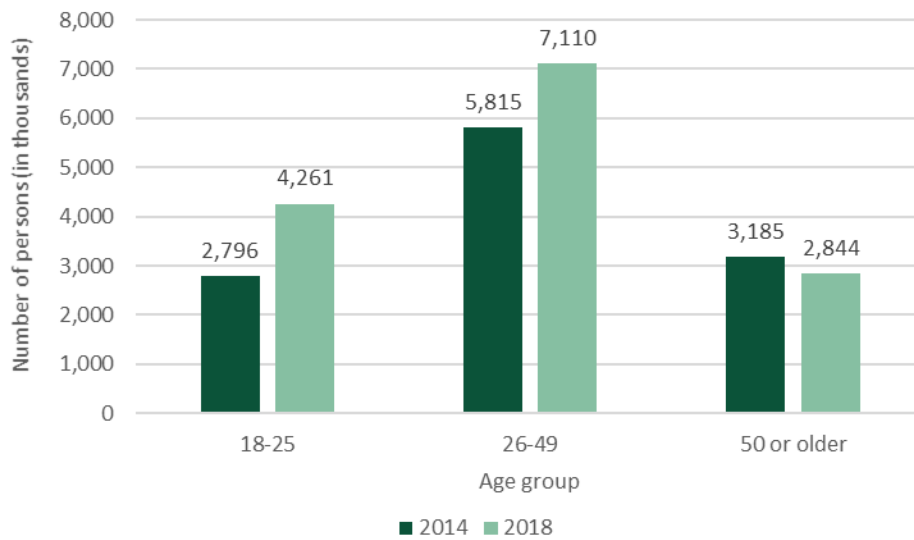
2. The utilization rate in studies that Jones (2013) cites examined the number of patients divided by the number of fully-staffed beds (which he calls the occupancy rate) either on a single day or averaged over time, and in either a single hospital or averaged across multiple hospitals.

**FIGURE 1. Percent Changes in Adults Who Need and Use Mental Health Treatment, 2014-2018**



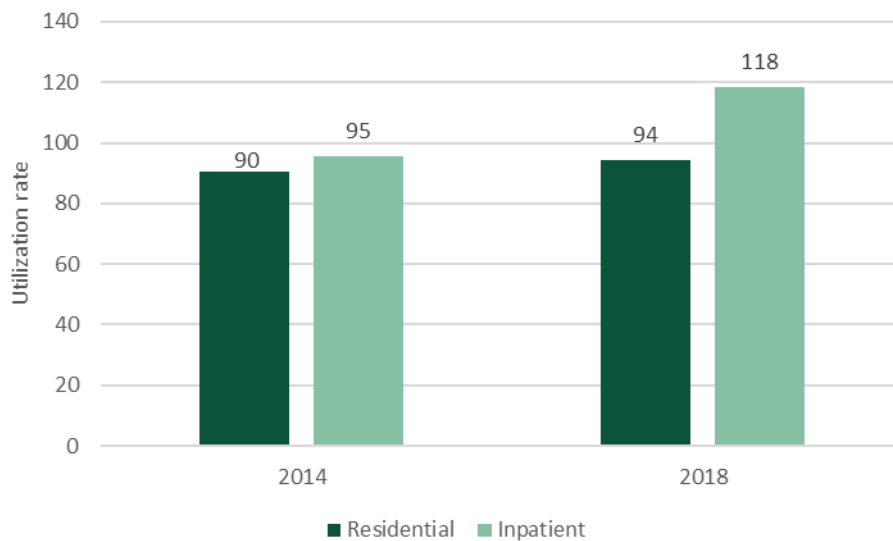
**SOURCE:** Mathematica’s analysis of 2018 NSDUH Detailed Tables (SAMHSA 2019a).  
 \* The difference between the 2014 and 2018 count is statistically significant at the 0.05 level.

**FIGURE 2. Adults Reporting an Unmet Need for MH Treatment Services, by Age Group, 2014 and 2018**



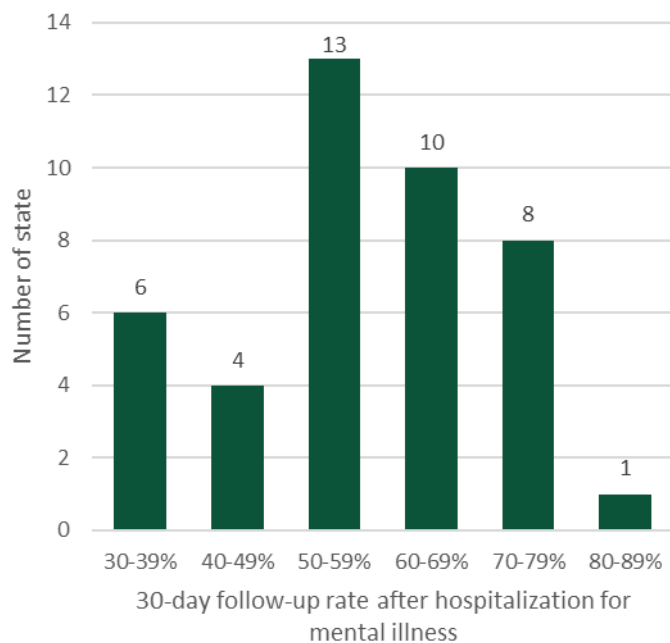
**SOURCE:** Mathematica’s analysis of 2018 NSDUH Detailed Tables (SAMHSA 2019b).  
 \* The difference between the 2014 and 2018 count is statistically significant at the 0.05 level.

**FIGURE 3. Utilization Rate for Inpatient and Residential MH Treatment Beds, 2014 and 2018**



**SOURCE:** N-MHSS: 2014 (SAMHSA 2016) and N-MHSS: 2018 (SAMHSA 2019c).

**FIGURE 4. Number of States by 30-day Follow-up Rate after Hospitalization for Mental Illness for Adult Medicaid and/or CHIP Beneficiaries, 2018**



**SOURCE:** Mathematica analysis of CMS, Performance on the Adult Core Set Measures as reported by 42 states. Available at <https://www.medicaid.gov/medicaid/quality-of-care/downloads/performance-measurement/performance-on-the-adult-core-set-measures-ffy-2018.zip>.

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