Mathematica Evaluated Four Major Components of the Rwanda Threshold Program

1 Strengthen the Accountability of the Rwanda National Police (RNP)

Principle Program Activities

- Collect citizens' complaints and commendations via submission boxes
- Conduct training workshops for RNP staff

Outcome

Citizen Submission Boxes Did Not Change Perceptions of Police

2 Strengthen the Media

Principle Program Activities

- Support community radio stations
- Conduct workshops for journalists
- Assist media organizations in business planning

Outcome

Community Radio Stations Boosted Public Trust in Local Media

24% of radio users listen to one of the stations supported by the Rwanda Threshold Program (RTP)

78% of listeners rely on the stations for local news

3 Strengthen the Rule of Law for Policy Reform

Principle Program Activities

- Train judicial personnel in decision-writing
- Improve transparency in the judicial process and rulings

Outcome

Judicial Writing Scores Remained High; Trainings Yielded No Additional Improvement

4 Strengthen Civic Participation

Principle Program Activities

- Train local government officials to be more responsive to citizens
- Support local civil society organizations
- Develop citizen report cards and community scorecards

Outcome

Increased Citizens' Willingness to Voice Criticism

Districts with RTP activity reported a 6% decrease in satisfaction with local government from 2011 to 2012, while satisfaction levels in districts not receiving RTP support remained unchanged